



CHILDREN'S EDUCATION SOCIETY (Regd.)
THE OXFORD COLLEGE OF ENGINEERING

(Recognised by the Govt. of Karnataka, Affiliated to Visvesvaraya Technological University, Belagavi.

Approved by A.I.C.T.E. New Delhi.

Recognised by UGC Under Section 2(f)

Bommanahalli, Hosur Road, Bangalore - 560 068.

Ph: 080-61754601/602, Fax: 080 - 25730551

E-mail: engprincipal@theoxford.edu Web: www.theoxfordengg.org

2.7.1. Student Satisfaction Survey



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Feedback on overall performance of the college

Conducting feedback plays an important role in the holistic development of any institution.

Every year feedback is conducted through a structured questionnaire prepared by the institution through IQAC with an objective to upgrade the quality in technical education in the institution.

Questionnaire

Objective: - This questionnaire is designed by IQAC of The Oxford College of Engineering to seek a feedback from students to upgrade the quality in technical education.

Note: - The below questions were designed and circulated to all the students. Students will have to respond to all the questions with the following options.

Option 1 indicates: Poor

Option 2 indicates: Good

Option 3 indicates: Very Good

Option 4 indicates: Excellent

a) Name of the student: _____

b) Branch: _____

c) Year: _____

1) Quality of teaching faculty.

Options: 1) ____ 2) ____ 3) ____ 4) ____

2) Course availability.

Options: 1) ____ 2) ____ 3) ____ 4) ____

3) Academic advising.

Options: 1) ____ 2) ____ 3) ____ 4) ____

4) Access to teaching faculty.

Options: 1) ____ 2) ____ 3) ____ 4) ____



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5) Rating the campus.

Options: 1) ____ 2) ____ 3) ____ 4) ____

6) Class and Lab facilities.

Options: 1) ____ 2) ____ 3) ____ 4) ____

7) Library facility.

Options: 1) ____ 2) ____ 3) ____ 4) ____

8) Public transport.

Options: 1) ____ 2) ____ 3) ____ 4) ____

9) Parking.

Options: 1) ____ 2) ____ 3) ____ 4) ____

10) Hostel.

Options: 1) ____ 2) ____ 3) ____ 4) ____

11) Food.

Options: 1) ____ 2) ____ 3) ____ 4) ____

12) Sports and Fitness facilities.

Options: 1) ____ 2) ____ 3) ____ 4) ____

13) Career counselling and placement.

Options: 1) ____ 2) ____ 3) ____ 4) ____

- It is necessary to attempt all the questions compulsorily.
- Each question has four responses, choose the most appropriate one.

During the year information is collected from students and the analysis reports is as follows:

Out Come

The result analysis shows that majority of the students have highly appreciated the facilities available in the campus positively.

Observation on Open Ended Responses:



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1. The majority of the students have given good feedback about the teaching.
2. Students have given very good feedback about the availability of the courses in the institution.
3. Students have easy access to reach the faculties to clarify their doubts.
4. Students are happy with the facilities available in the campus.
5. Students gave feedback to improve the hostel and food facilities. This is reported to the concerned.
6. The majority of students demanded the sports ground and more sports-based activities. This is reported to the physical education department.
7. Students are happy with the campus placement facilities.

Action Taken:

The analysis report is forwarded to the IQAC for further action. IQAC with its recommendation submitted to Governing Council. Governing Council recommendations/ suggestions brought to the notice of the concerned and necessary corrections made by the concerned.


Feedback Committee

Chairman
Feedback Committee
TOCE Bangalore-560068